

GDPR

SpotHost collects personal data from visitors who contact and subscribe with SpotHost, or provide their contact information elsewhere on the website. Certain parts of this data may constitute protected “personal data” as that term is defined in the E.U. General Data Protection Regulation (“GDPR”).

The following disclosures concerning the SpotHost’s compliance with GDPR are presented for informational and compliance purposes only. Nothing in these disclosures constitutes a representation that any particular data or service is governed or subject to GDPR, nor do these disclosures represent or constitute any contract or undertaking with any users or visitors of the website.

Effective Date of GDPR

GDPR is set to take effect on May 25, 2018. On and after that date, SpotHost will comply with GDPR to the extent applicable.

Utilization of Data

SpotHost utilizes personal data including the information provided by you when creating an account, subscribing with SpotHost, or providing contact information with consent when communication is necessary to process the request. SpotHost processes this data to communicate with you about account related information, as well as provide useful information about SpotHost and the short-term rental industry. This data may be used, for example, to email you an information pack, schedule a meeting to proceed the subscribing process, to contact further information about the services you have subscribed to or to contact discussing about your financial statements.

Basis for the Processing of Data

As a user of SpotHost, we require this data as a fundamental condition of the contract between you and us. In addition, the SpotHost has a legitimate interest in having your information to communicate important account related information to you and for proper functioning of SpotHost services.

Recipients of Personal Data

Recipients of personal data may include our email service provider and payment processor. All SpotHost employees who receive or review personal data have received training concerning maintaining the confidentiality of such data and committed themselves to confidentiality. Where appropriate, SpotHost will enter into written agreements governing the processing and confidentiality of personal data by third parties.

Storage of Data

SpotHost will retain data only so long as is necessary.

Your Rights Under GDPR

If the GDPR applies to retention of your personal data, you have several rights including (i) the right to request access, rectification or erasure of your data, (ii) the right to lodge a complaint with the appropriate European Union supervisory authority, and (iii) to the extent processing of data is based on consent, you have the right to withdraw your consent at any time.

Separate Consent for Marketing and Statistic Data

SpotHost may also seek your consent to collect statistic data into our database to calculate the volume of queries in total. This will reflect on SpotHost's marketing data performance for marketing campaigns.

Revoking Stored Data

Your data may be revoked from our database by you at any time by emailing enquiry@spothost.co.uk.